

# WINDRUSH CREEK PROPERTY OWNERS ASSOCIATION SURVEY 2021

All SurveyMonkey data

March 30, 2021

All 29 responses to the survey are included without attribution.

Answers to question 1, name; question 2, address; and question 3, number of children are excluded.

## Q4 How often does your family use the following Windrush amenities in the course of a year?

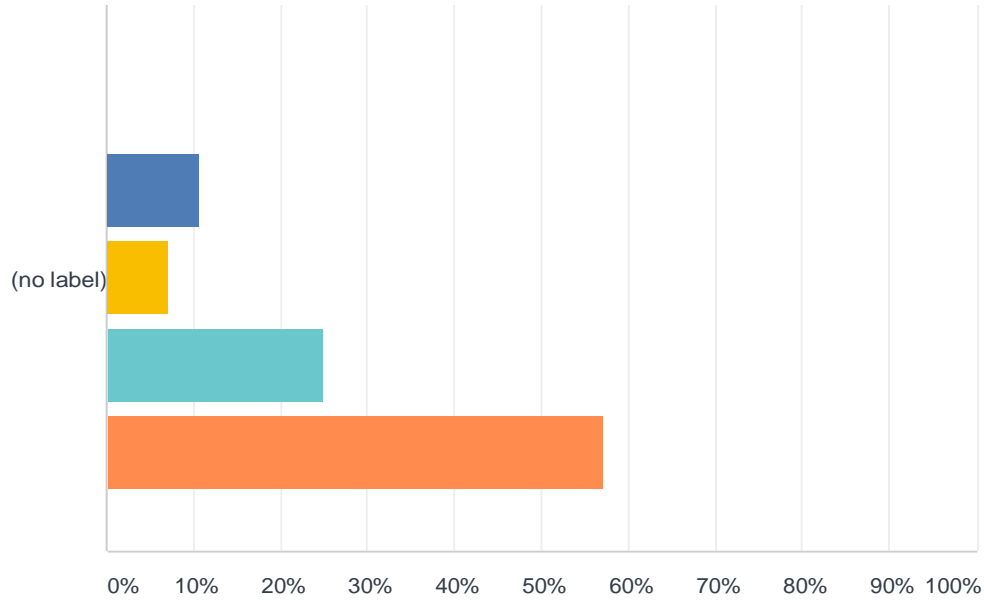
Answered: 28 Skipped: 1

	MORE THAN ONCE A WEEK (1)	ABOUT ONCE A WEEK (2)	ABOUT ONCE A MONTH (3)	EVERY FEW MONTHS (4)	ONCE OR TWICE IN THE PAST YEAR (5)	NOT AT ALL (6)	TOTAL
Playground	7.14% 2	14.29% 4	7.14% 2	10.71% 3	10.71% 3	50.00% 14	28
Walking path	35.71% 10	25.00% 7	10.71% 3	3.57% 1	14.29% 4	10.71% 3	28
Fishing	3.57% 1	14.29% 4	7.14% 2	7.14% 2	7.14% 2	60.71% 17	28
Benches	7.14% 2	10.71% 3	3.57% 1	17.86% 5	10.71% 3	50.00% 14	28
Picnic tables	0.00% 0	7.14% 2	10.71% 3	3.57% 1	21.43% 6	57.14% 16	28
Firepits	0.00% 0	0.00% 0	14.29% 4	17.86% 5	17.86% 5	50.00% 14	28

BASIC STATISTICS						
	MINIMUM	MAXIMUM	MEDIAN	MEAN	STANDARD DEVIATION	
Playground	1.00	6.00	5.50	4.54	1.76	
Walking path	1.00	6.00	2.00	2.68	1.77	
Fishing	1.00	6.00	6.00	4.82	1.67	
Benches	1.00	6.00	5.50	4.64	1.67	
Picnic tables	2.00	6.00	6.00	5.11	1.29	
Firepits	3.00	6.00	5.50	5.04	1.12	

### Q5 What is the aesthetic value of Windrush common areas, including Windrush Pond, Windrush Park, Windrush Circle and the entrance to Windrush Lane?

Answered: 28 Skipped: 1



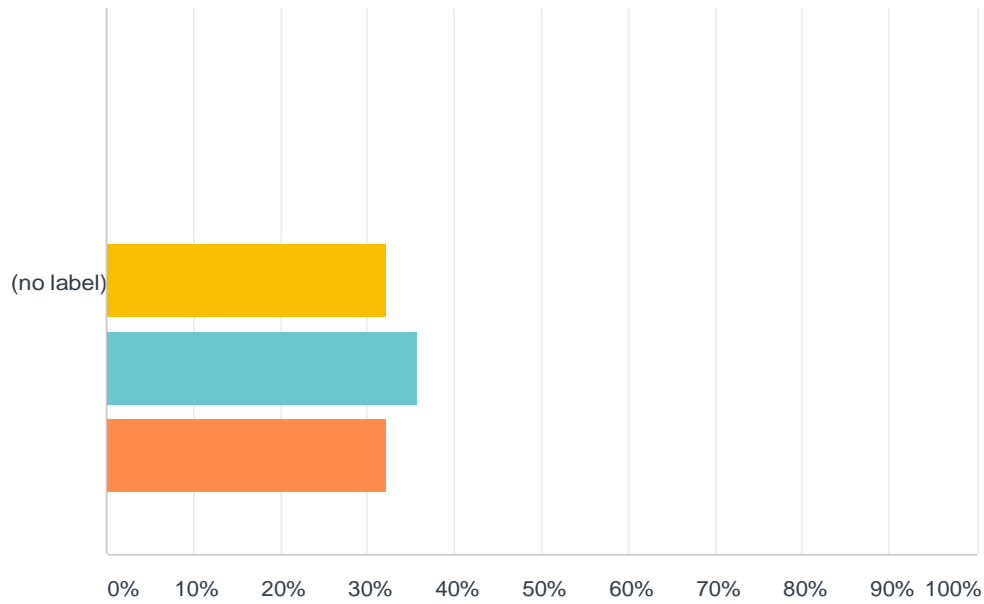
■ None at all  
 ■ A little  
 ■ A moderate amount  
 ■ A lot  
 ■ A great deal

	NONE AT ALL (1)	A LITTLE (2)	A MODERATE AMOUNT (3)	A LOT (4)	A GREAT DEAL (5)	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	10.71% 3	7.14% 2	25.00% 7	57.14% 16	28	4.29

BASIC STATISTICS					
Minimum	Maximum	Median	Mean	Standard Deviation	
2.00	5.00	5.00	4.29	0.99	

## Q6 How much do Windrush common areas add to owners' property values?

Answered: 28 Skipped: 1



■ Not at all 
 ■ A little 
 ■ A moderate amount 
 ■ A lot 
 ■ A great deal

	NOT AT ALL (1)	A LITTLE (2)	A MODERATE AMOUNT (3)	A LOT (4)	A GREAT DEAL (5)	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	32.14% 9	35.71% 10	32.14% 9	28	4.00

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
3.00	5.00	4.00	4.00	0.80

## Q7 How likely is it that you would enjoy the following amenities more if they were improved or added?

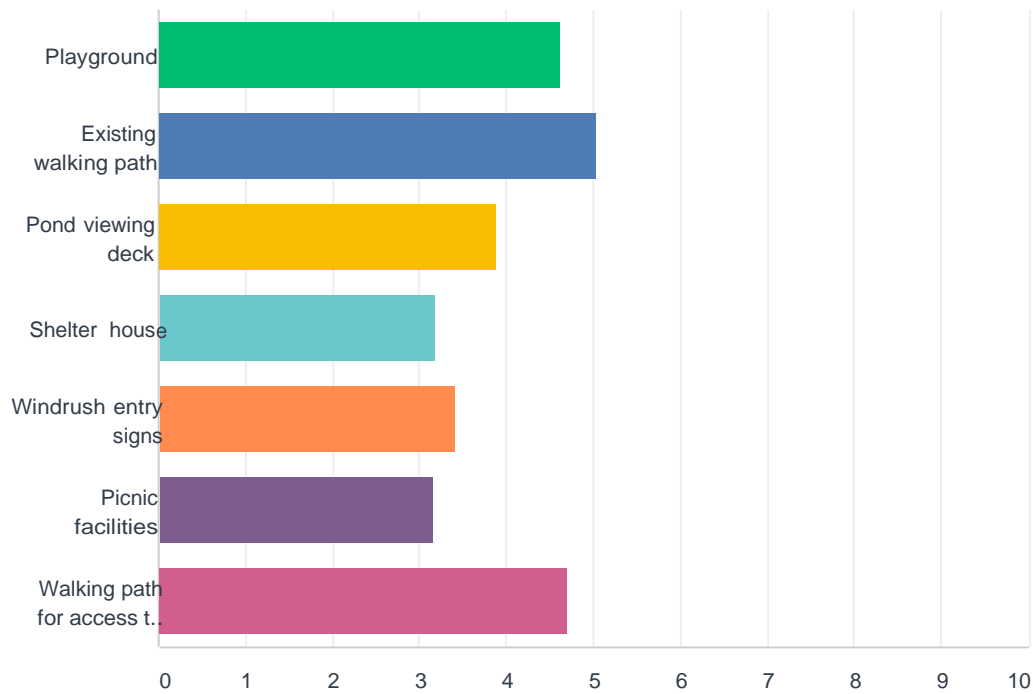
Answered: 29 Skipped: 0

	EXTREMELY LIKELY (1)	VERY LIKELY (2)	LIKELY (3)	NOT LIKELY (4)	EXTREMELY UNLIKELY (5)	TOTAL
Playground	24.14% 7	13.79% 4	27.59% 8	10.34% 3	24.14% 7	29
Existing walking path	41.38% 12	17.24% 5	13.79% 4	20.69% 6	6.90% 2	29
Pond viewing deck	17.24% 5	24.14% 7	17.24% 5	31.03% 9	10.34% 3	29
Picnic facilities	0.00% 0	13.79% 4	27.59% 8	44.83% 13	13.79% 4	29
Shelter house	3.57% 1	17.86% 5	28.57% 8	25.00% 7	25.00% 7	28
Walking path for access to Gahanna Woods Park	31.03% 9	10.34% 3	24.14% 7	20.69% 6	13.79% 4	29
Windrush entry signs	10.34% 3	20.69% 6	27.59% 8	34.48% 10	6.90% 2	29

BASIC STATISTICS						
	MINIMUM	MAXIMUM	MEDIAN	MEAN	STANDARD DEVIATION	
Playground	1.00	5.00	3.00	2.97		1.47
Existing walking path	1.00	5.00	2.00	2.34		1.37
Pond viewing deck	1.00	5.00	3.00	2.93		1.28
Picnic facilities	2.00	5.00	4.00	3.59		0.89
Shelter house	1.00	5.00	3.50	3.50		1.15
Walking path for access to Gahanna Woods Park	1.00	5.00	3.00	2.76		1.43
Windrush entry signs	1.00	5.00	3.00	3.07		1.11

**Q8 Without considering relative costs, please rank the following potential capital improvements by their value to your household from 1 to 7, with 1 the highest value and 7 the lowest.**

Answered: 27 Skipped: 2



	1	2	3	4	5	6	7	TOTAL	SCORE
Playground	29.63% 8	11.11% 3	14.81% 4	22.22% 6	0.00% 0	3.70% 1	18.52% 5	27	4.63
Existing walking path	29.63% 8	22.22% 6	14.81% 4	7.41% 2	11.11% 3	11.11% 3	3.70% 1	27	5.04
Pond viewing deck	7.41% 2	11.11% 3	33.33% 9	11.11% 3	3.70% 1	14.81% 4	18.52% 5	27	3.89
Shelter house	0.00% 0	14.81% 4	3.70% 1	18.52% 5	29.63% 8	14.81% 4	18.52% 5	27	3.19
Windrush entry signs	7.41% 2	7.41% 2	14.81% 4	14.81% 4	18.52% 5	18.52% 5	18.52% 5	27	3.41
Picnic facilities	0.00% 0	3.70% 1	14.81% 4	18.52% 5	29.63% 8	22.22% 6	11.11% 3	27	3.15
Walking path for access to Gahanna Woods Park	25.93% 7	29.63% 8	3.70% 1	7.41% 2	7.41% 2	14.81% 4	11.11% 3	27	4.70

## Q9 Besides those listed in question 7, what capital improvements would you like to see in Windrush?

Answered: 21 Skipped: 8

None.

Increase picnic benches in common areas.

Playground equipment is a hazard and should be removed. It is not used enough to justify proper/safe replacement, which has inherent risk to the POA.

Improve entry greenspace on Windrush Lane

N/A

Community pizza oven; community garden; community bocci ball court

remove concrete benches and "sign" near playground, they do not fit in with the property. Add a community garden.

Stop using the fire pit as a trash container.

Keep common areas weeded and mulched. Prune trees and remove dead ones. Grasses on Windrush Lane need to be updated...some have died and need more planted to fill in empty spaces.

Fill in the tennis courts.

Pickle ball shuffle board

Would love to have the lighted fountain back, that was a huge feature for us. Beyond that, I would love to see more trees planted in the walking path area in Windrush II, as well as some drainage to keep the path from washing out every time it rains.

Better access to the neighborhood from my property

Path redone

Either clean up the pond or drain it

New benches

Grass over the old tennis court area. Perhaps a grove of trees (indigenous - this used to be a beach/maple forested area) planted behind this between the playground area and Oak Hill Rd. to help cut down on mowing.

1. Walking/bike path connecting to "Upper Windrush". 2. Replacing the 2 cement benches (pond & little library) with real benches that are comfortable

Improve beds to include seasonal interest

Cleaner fire pit areas

I would like to see the tennis courts back. But if the playground is what most people want, it would be great if weren't a junky backyard set. It would be worth it to me if it were actually something quality that you would see at a normal park playground.





## Q10 What landscaping improvements do you recommend for the common areas?

Answered: 25 Skipped: 4

None.

Just keeping common areas grass green, cut on a regular basis.

Allow common property grass area between Windrush Lane entrance and pond to return to prairie and eventually woods. Other common areas could be considered for this too (aka along walking path). This would cost nothing up front, be sustainable (fertilizer and mowing no longer required), would enhance community privacy from Taylor Station's crazy amount of traffic, and save the POA many thousands over the years. This would make our community more private and be a long term positive for home values. There would still be open grass for the rare play and other open space use by the pond and at the circles. Good for wildlife and the planet-- as woods are a carbon sink. The grass is just grass, and while better than concrete, is really not used by the community.

More native plants, drought resistant plants. (Milkweed to attract butterflies.) Planting around pond and at Windrush Lane greenspace (as well as entrance), along with more appealing benches in area. Should result from a cohesive plan. It should not look piecemeal. The look should be consistent and aesthetically appealing as well as trying to use low maintenance shrubs and trees. Perhaps add some color--annuals, perennials.

Seasonal flowers and plantings in the entryways. Working fountain and lighted fountain

N/A

More trees please.

hire a professional landscaping company and build upon what we have at each entrance to make it more aesthetically pleasing. flowers, bushes, shrubs added and changed by season.

Not quite sure.

See above

None. Too much upkeep. Or remove areas that require upkeep.

Wildflowers

More trees and shrubs would be lovely, as well as designated butterfly gardens. The main bed in the Windrush II green space next to the playground has a returning crop of milkweed that is essential to the survival of not only monarch but many other types of butterflies. We were devastated when this area was wiped out last year, as the caterpillars were just getting into full swing and dozens if not hundreds of individuals were likely killed but for our inclination to collect some the day before... having no idea that this "cleaning" of the area would take place in less than 24 hours. I wish we'd saved more. :( Several designated and protected areas could be left to go wild, with the heavy addition of native wildflower species, which would be great for local wildlife as well as the enjoyment of all who live here.

more trees

Na

Make the playground area more attractive.

Upkeep on beds at entrances Smaller firepit at windrush circle with new location by benches

As above, a naturalized grove of trees behind the playground area to help provide shelter, food, and cover for wildlife.

No additional improvements but I want to note that cleaning up the fire pit on Brooksong was a tremendous improvement.

Areas of wildflowers to promote pollinators, beauty and low maintenance.

More trees/shade

Add shrubbery, replace diseased trees, plant native trees for the future, spring bulbs, stone or boulders

New entrances

Playground area shade trees

More flowers. Better fountain for pond.

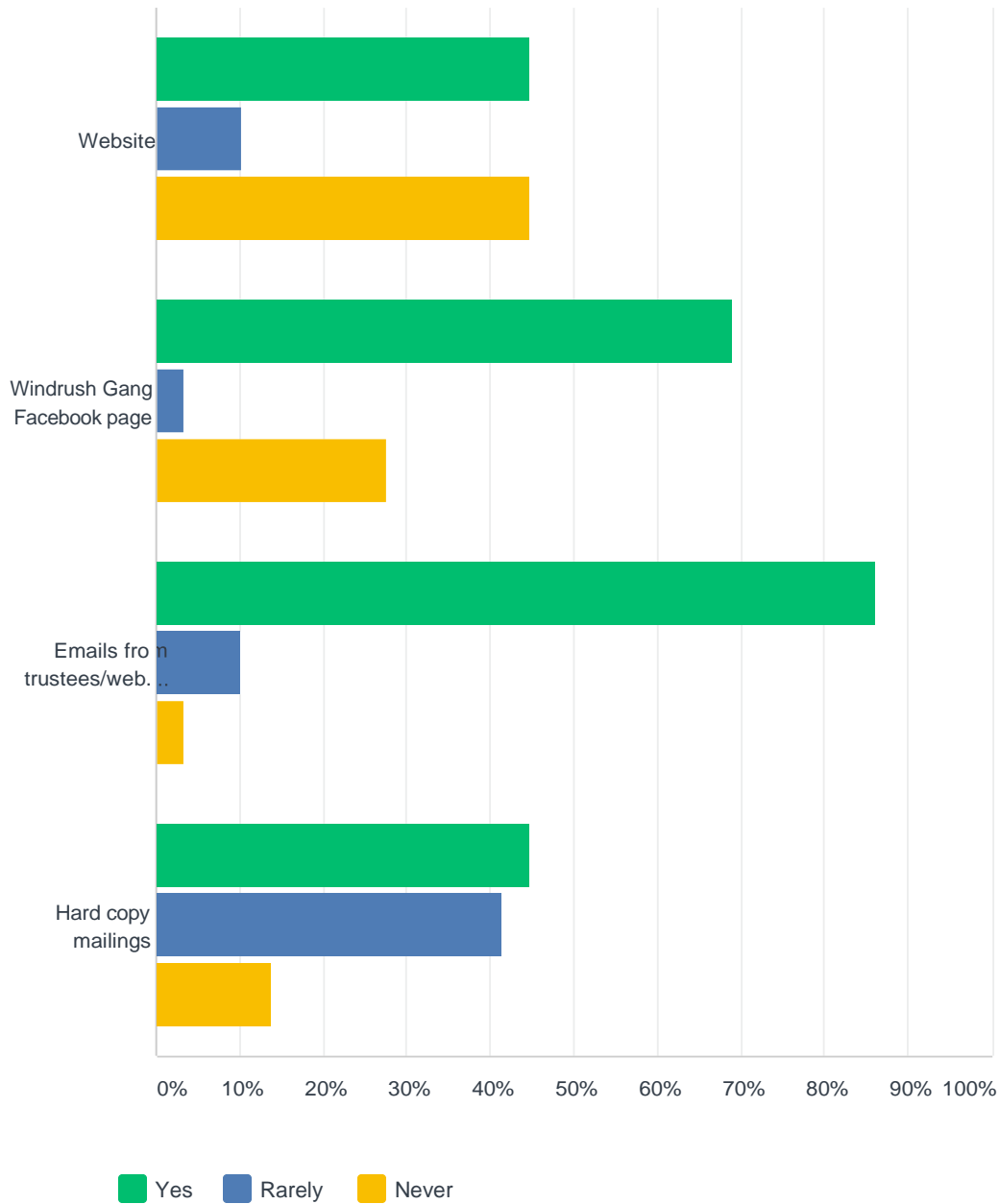
## Q11 Are you interested in getting help or advice to accomplish the following "Green Windrush" goals?

Answered: 29 Skipped: 0

	NOT INTERESTED	SOMEWHAT INTERESTED	VERY INTERESTED	ALREADY DOING	TOTAL
Collect and use rainwater	34.48% 10	41.38% 12	6.90% 2	17.24% 5	29
Create a rain garden	34.48% 10	37.93% 11	20.69% 6	6.90% 2	29
Install native plants	13.79% 4	34.48% 10	34.48% 10	17.24% 5	29
Plant native trees	17.24% 5	31.03% 9	31.03% 9	20.69% 6	29
Garden with wildlife in mind	27.59% 8	17.24% 5	31.03% 9	24.14% 7	29
Reduce use of fertilizer and chemicals	13.79% 4	31.03% 9	24.14% 7	31.03% 9	29

### Q12 What means of communication are you now relying on to find out about POA actions and neighborhood activities?

Answered: 29 Skipped: 0



	YES	RARELY	NEVER	TOTAL	WEIGHTED AVERAGE
Website	44.83% 13	10.34% 3	44.83% 13	29	2.00
Windrush Gang Facebook page	68.97% 20	3.45% 1	27.59% 8	29	1.59
Emails from trustees/webmaster	86.21% 25	10.34% 3	3.45% 1	29	1.17
Hard copy mailings	44.83% 13	41.38% 12	13.79% 4	29	1.69

## Q13 Going forward, what means of communication would be useful to you for Windrush matters?

Answered: 28 Skipped: 1

	EXTREMELY USEFUL (1)	VERY USEFUL (2)	SOMEWHAT USEFUL (3)	NOT SO USEFUL (4)	NOT AT ALL USEFUL (5)	TOTAL	WEIGHTED AVERAGE
Website	10.71% 3	21.43% 6	28.57% 8	28.57% 8	10.71% 3	28	3.07
Windrush Gang Facebook page	46.43% 13	17.86% 5	10.71% 3	7.14% 2	17.86% 5	28	2.32
Emails from trustees/web manager	57.14% 16	28.57% 8	10.71% 3	0.00% 0	3.57% 1	28	1.64
Hard copy mail	28.57% 8	14.29% 4	21.43% 6	14.29% 4	21.43% 6	28	2.86
Texts	37.04% 10	25.93% 7	18.52% 5	11.11% 3	7.41% 2	27	2.26
Electronic newsletter	18.52% 5	44.44% 12	29.63% 8	3.70% 1	3.70% 1	27	2.30
Hard copy newsletter	7.14% 2	25.00% 7	21.43% 6	17.86% 5	28.57% 8	28	3.36
Phone tree	3.57% 1	7.14% 2	17.86% 5	32.14% 9	39.29% 11	28	3.96

BASIC STATISTICS						
	MINIMUM	MAXIMUM	MEDIAN	MEAN	STANDARD DEVIATION	
Website	1.00	5.00	3.00	3.07	1.16	
Windrush Gang Facebook page	1.00	5.00	2.00	2.32	1.54	
Emails from trustees/web manager	1.00	5.00	1.00	1.64	0.93	
Hard copy mail	1.00	5.00	3.00	2.86	1.51	
Texts	1.00	5.00	2.00	2.26	1.26	
Electronic newsletter	1.00	5.00	2.00	2.30	0.94	
Hard copy newsletter	1.00	5.00	3.00	3.36	1.32	
Phone tree	1.00	5.00	4.00	3.96	1.09	

## Q14 Comments on Windrush communications

Answered: 21 Skipped: 8

Usually find out after the event.

Excellent

3/19/2021 11:20 AM [Add tags](#) - [View respondent's answers](#)

CURRENT

Electronic is the way to go. We should all 'opt in' to be done with the paper entirely.

We appreciate any news to be put in our mailbox.

Enjoy the FB page when posts are relevant

For emergencies, phone trees can work, particularly if you use texting, say when there is a power outage that effects residents, or a power outage at the pump station or something similar.

Doing a good job informing residents.

Emails are a quick and inexpensive means of communication.

Facebook and email is great.

Not everyone is on Facebook - that should not be the main source of communication. I would prefer not to participate in a phone tree.

I think the emails are fine so far.

n/a

Na

I think communications have been quite good. It's just my mind isn't as "with it" as it used to be or perhaps I need to write things on my calendar's more! :-)

None

For urgent or very important information I believe that a phone tree could be of good use. Using the sign by the play ground to post important activities would help as well for get togethers and neighbor building activities. Email, texts, and the FB page are great too to keep everyone informed.

Much improved through the many different ways to communicate

We just moved here, but feel like it's been pretty easy to communicate

Not easy to know where to go for different types of community information.

**Keep it up with the survey monkeys.**

I'd like to see one consistent way for everyone to communicate. Facebook seems to be the best way but I don't believe all residents are active. I feel like I don't know who any of our neighbors are either so it would be nice for some way for every one to participate.

## Q15 The POA is run exclusively by volunteers. Are you willing to volunteer for the following in the next two fiscal years?

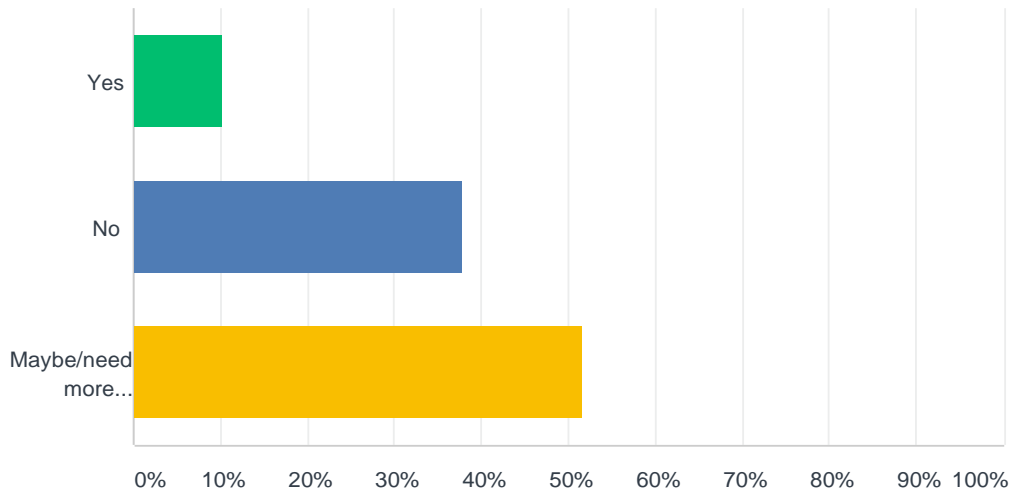
Answered: 29 Skipped: 0

	YES	NO	MAYBE	TOTAL
Trustee	10.34% 3	79.31% 23	10.34% 3	29
Treasurer	7.14% 2	89.29% 25	3.57% 1	28
Secretary	3.57% 1	92.86% 26	3.57% 1	28
Committee chair	10.34% 3	86.21% 25	3.45% 1	29
Committee member	42.86% 12	35.71% 10	21.43% 6	28



### Q16 Would you support hiring a property management company to take over selected Windrush administrative functions?

Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	10.34%	3
No	37.93%	11
Maybe/need more information	51.72%	15
<b>TOTAL</b>		<b>29</b>

## Q17 Comments on hiring a management company

Answered: 22 Skipped: 7

None.

I believe reaching out to each resident to participate in cleanups, helps increase neighborhood pride.

Not worth the cost and still needs management by us. If we really feel like we need to spend money to run the POA, we could pay trustees a modest stipend for their administrative burden. Couple hundred bucks a year... or maybe a case of wine :).

Can't comment--not enough info.

I don't think it is necessary and not willing to pay the cost. I was a trustee at one time and others need to step up as well.

Would like more information into what this would cost/how much control we as homeowners/community members would surrender

Would be happy to consider this option with parameters clearly established as to scope of responsibilities and decision-making power.

They tend to be very expensive and do not accomplish much. They are much more useful in condo communities not POA's.

Need more information on what company will do and the cost.

Cost? Think problems and decisions need to be solved by members of association. Can consult with people who can offer expertise.

This will drive up costs and flexibility will be lost. This will not work with a community of 33 owners.

It will depend on the price and what services are actually provided. I would not support an increase in dues to fund this service.

n/a

N/A

Waste of money. We're running just fine as is.

Wary of costs involved, but if nobody steps up...

I would need to know exactly what they would do, and what this would cost the community before I made up my mind. I would prefer to have committees work with professionals when needed than to turn over any autonomy to a company which has no one living on site.

3/5/2021 11:31 AM [Add tags](#) - [View respondent's answers](#)

CURRENT

We feel the time is right to lighten the load on the volunteers.

3/5/2021 10:16 AM [Add tags](#) - [View respondent's answers](#)

CURRENT

Would depend on the cost and how it affected the HOA dues

3/5/2021 9:15 AM [Add tags](#) - [View respondent's answers](#)

CURRENT

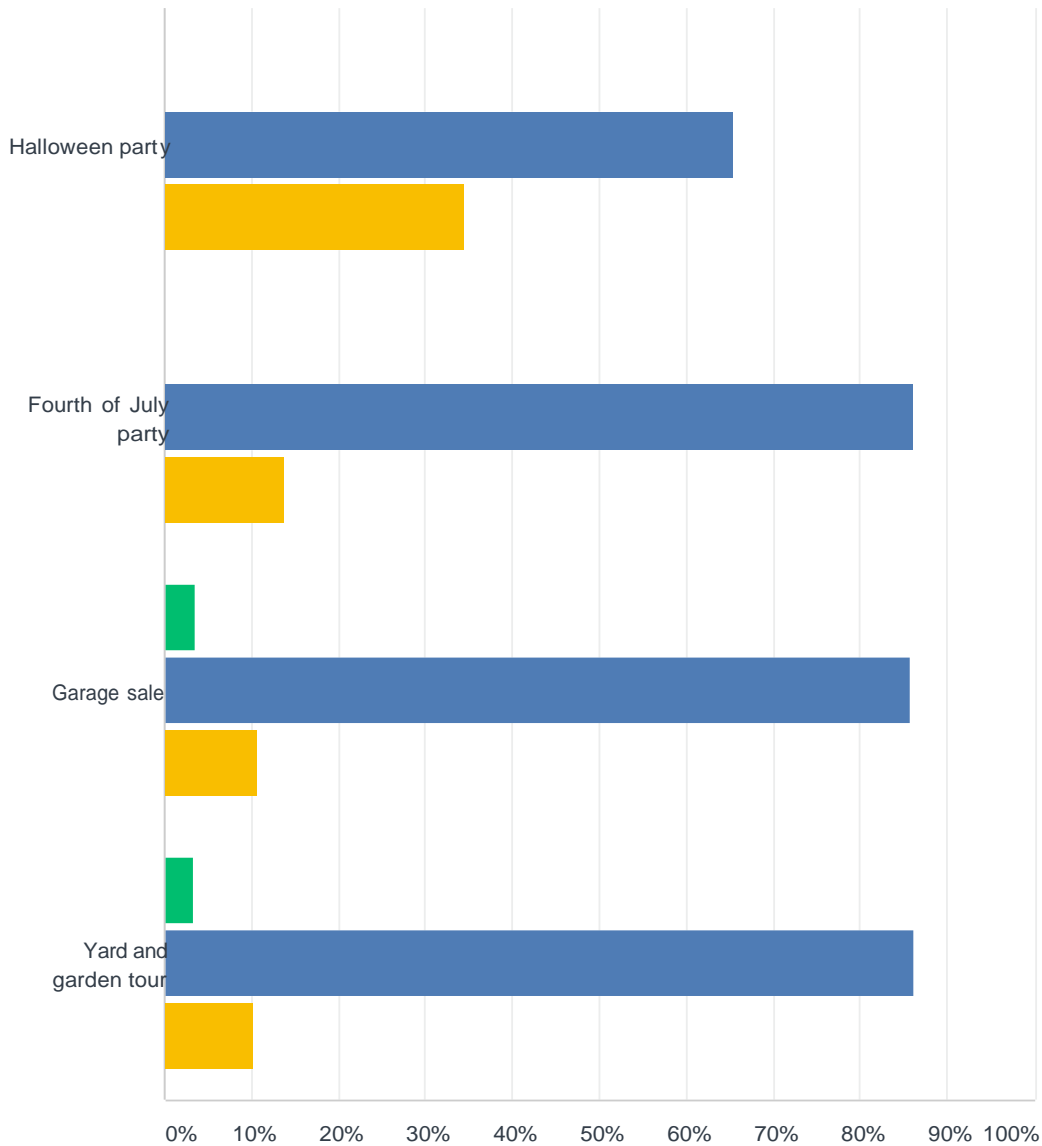
We could do all of the management tasks if we consistently had dedicated and accountable volunteers from the community. However this is not the case. As long as the Trustees set budget and priorities. Solves the issue of filling positions with volunteers. Residents could put their efforts toward special events rather than day-to-day maintenance. It could allow less subjective enforcement of community rules. A company brings experience and depth to find and hire quality resources for capital improvements. They could provide home association legal assistance. This must take place at a reasonable cost to residents.

I've been in an HOA in the past with a property management group. Bad experience. They took too much money from us, the residents relied too much on their interpretation of the by laws, their recommended contractors for community landscaping, projects, etc were over priced and under performed. It was difficult to get rid of the property managers because they required a certain percentage of residents to get rid of them and it was difficult to get the votes when people didn't show up for meetings.

Concerns would be costs and ability to discuss issues.

### Q18 Are you willing to organize a social event for Windrush in 2021, such as a Halloween party or Fourth of July cookout?

Answered: 29 Skipped: 0



■ Yes 
 ■ No 
 ■ Maybe

	YES	NO	MAYBE	TOTAL	WEIGHTED AVERAGE
Halloween party	0.00% 0	65.52% 19	34.48% 10	29	2.34
Fourth of July party	0.00% 0	86.21% 25	13.79% 4	29	2.14
Garage sale	3.57% 1	85.71% 24	10.71% 3	28	2.07
Yard and garden tour	3.45% 1	86.21% 25	10.34% 3	29	2.07

## Q19 Other suggestions for improving our community

Answered: 17 Skipped: 12

None.

It may be helpful, to form a small committee to review similar types of associations to bring forth some selected ideas for improving our community.

If we want to be serious about "Green Windrush", let's abandon the idea that our common spaces should be quasi-golf course like, and let most of them go natural. (most, but not all). We have the perfect example across the street at the park. We'd rather feel that we live somewhere that has common areas headed toward being "woods" vs being boring blank lawn addicted to chemicals. This would be a plus long term for community property values, and our values in general.

I neglected to mention an important fact pertaining to the use of the fire pits. Our house happens to sit higher than most in the neighborhood. Since the winds generally blow west to east and sometimes out of the south during the warmer months, we are in direct line for smoky air. There have been many times when the fire pits are in sues, that we have not been able to be outside in the yard. I have a heart condition and [my spouse] is 75 years old. For us, breathing smoky air is a true health hazard. Please take these facts into consideration when considering fire pit outcomes. Fire pits didn't even exist for the first 25-30 years we lived in this neighborhood. At the very least, thee should be a rule that fire pits can only be used after dusk.

social functions or other activities to build a community fountain is very important. should be a priority to get it working with lights

N/A

Clearer rules about street parking and leaving cars permanently parked in the street.

Not to rely on the association members to complete projects such as mulch, planting et al. We all have large properties to maintain on our own and it is hard to find time to commit to this too. If you are living in this housing price point you should be able and expecting to pay to maintain the property by hiring skilled companies/vendors to complete and maintain the property.

No comment at this time.

A party around Circle fire pit with wine and cheese. Need to get out and mingle, meet new neighbors.

I think several dog poop bag dispensing and collecting stations in the green spaces would be a great idea as many people don't pick up after their dogs, particularly when it snows. This is pretty annoying considering how many times we've stepped in it, and the potential for spreading disease... not to mention: ew.

My family's biggest challenge/issue with being a part of the Windrush POA is that the neighborhood amenities are not easily accessible from our property. In fact, when we first moved in, there was zero access. We have since cut a little path through the woods - but it's extremely soggy for most of the year, and extremely dark at night, which hinders our family from taking full advantage of the neighborhood (which we have no choice but to pay the dues). And yet, we pay the same amount each year as our neighbors who have direct access. I have brought this up many times over the years, and have had many a conversation with some of our past POA Presidents. And each time, they've stopped by and agreed that we do indeed have poor access, but never offered to help us with a solution. We've asked to pave the path and add a small light, and have our annual dues waved until the minimal cost was covered, but each time we were denied. We simply gave up. So I guess I ask you...would you spend time offering your thoughts on how to beautify the neighborhood, volunteer to hold a position within the Association, or spearhead an event, if you felt like the neighborhood Association was aware of the lopsidedness of your property inclusion, but turned a blind eye? We feel that, to the POA, we are not neighbors, we are simply the family that pays \$430/year because "they have to". It might be easier to just remove us from the database.

I think we should have a sort of "Mission Statement" for our community that gives a general impression of what our goals for our neighborhood are. For me, during this time of lock down and isolation, I have seen neighbors taking advantage of the natural beauty of

our community more and more. More folks are walking the paths and streets, waving and distance chatting with one another. Driving around in the JT (Jefferson Township) I see more and more tightly packed housing with straight streets and postage stamp yards going up and beautiful old trees coming down. There will soon be a community of dwellings for empty nesters down at the end of Taylor Station Rd. I think we should remain committed to being a place where it is safe to get out and breathe fresh air and enjoy the natural world, and as part of that we should commit to naturalizing our areas with less formal "gardens" and more eco-friendly plantings. As I said earlier, this lock down time has emphasized the value of being able to be nurtured by nature just outside my own yard. When the path and the fire pits first went in it was great to see how neighbors began to get together and get to each other better. This is one reason I think a permanent shelter by the playground area could benefit many of us.

How could we encourage more community involvement and neighborly interests among residents?

Besides the playground area, the neighborhood is really great. Once the playground-no playground debacle can be put behind us I believe many residents will be more satisfied.

Fences! I know people want this "open" look, but it's a safety issue with dogs. Yes, there are electric fences that people can have their dogs trained to be on (if it works for their dog - I use to have a dog that would not respect it). More and more children are moving into the neighborhood and I think it is selfish for people to put children and other pets at risk of a dog bite or worse for their "pleasing aesthetic". My next door neighbor has their dogs on e-fence and it has failed numerous times. I've had to bring my children in from playing to keep them safe.